

Artek Lifetime Warranty – Stool 60, E60 and NE60

Any new Stool 60, Stool E60 and Stool NE60 produced by Artek and sold under the Artek brand (“Products”) by Artek, its affiliates or an authorized Artek dealer outside the United States and Canada after 1 January 2023 (Stool 60) / 1 January 2024 (Stool E60, NE60) for private use at home is covered by Artek’s limited lifetime manufacturer warranty (“Warranty”).

Artek warrants that the Products are free from defects in material and workmanship for 50 years after the date of first purchase (“Warranty Period”) from Artek, its affiliates or an authorized Artek dealer except as limited or described below.

This Warranty does not cover any (a) upholstery in fabric or leather, (b) glides and screws and (c) display pieces or pieces acquired at Factory Sales.

This Warranty is granted in addition to any other legal claims or remedies that a customer may be entitled to assert on other legal grounds against Artek or its authorized dealers or retailers. In particular, in the event of Product defects any customer has statutory rights, the exercise of which is free of charge and which are not limited by this Warranty.

This Warranty does not apply to damage, failure, loss or any Product’s properties resulting from any of the following:

- improper use or incorrect handling or modification of the Product;
- non-compliance with Artek’s instructions for use, maintenance or care;
- exposure to unsuitable environmental conditions (climate, humidity, chemicals, proximity to the sea) and/or fading as a result of direct sunlight;
- maintenance, repair, handling and/or any other interventions by unauthorized persons;
- normal wear and tear, including any wear and tear as a result of insufficient care or non-compliance with maintenance or care instructions;
- the use of Products outside the private domain;
- the use of customer owned materials (COM) or customer-supplied items.

Neither in any of the above events nor in case of variations naturally occurring in wood grain or discoloration of surface materials, shall there exist a defect in material and/or workmanship under this Warranty or any applicable statutory warranty provisions.

If, within the Warranty Period, any Products prove to be defective, Artek will, at its own discretion, either repair or replace the affected Product or Product part at no charge. Artek is entitled to replace the affected Product or Product part with a similar model or colour, if the affected Product or Product part has been discontinued. Instead of repair or replacement, Artek has the right, at its sole discretion, to grant a refund or price reduction for the affected Product, which is calculated based on the pro-rated time value of the affected Product.

Delivery of a replacement Product or repair of a Product does not result in a renewal or extension of the Warranty Period. The remedies under this Warranty are sole and exclusive remedies and Artek’s entire liability for any breach of this Warranty.

In order to make a claim under this warranty, contact your authorized Artek dealer or Artek directly via the contact form on <https://www.artek.fi/en/lifetimewarranty>. Your claim must include proof of first purchase from Artek or an authorized dealer as well as a short description and photo of the defect.

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